



**REALTY
CAPITAL**
MANAGEMENT, INC.

April 10, 2002

To Whom It May Concern:

It is with great enthusiasm and confidence that we recommend Baker Commercial Maintenance, Inc. as a firm that subscribes to the highest level of professional standards in the delivery of their services. Over the past five years we have had the pleasure of witnessing and experiencing their commitment to excellence and personal dedication to the services they provide.

On numerous occasions and under the most difficult of circumstances we have requested assistance from and cheerfully received a "can do" approach and attitude when requesting help in areas that were clearly above and beyond the call of duty. We truly consider Baker Commercial Maintenance, Inc. an integral part of our team that assists us in providing the best services possible to our clients. We have found that their proactive approach to service always has our best interests in mind and that we can rely upon Ted Baker and his staff to handle what ever is requested of them.

Because of our extreme satisfaction with Baker Commercial Maintenance, we strongly urge you to consider their services when evaluating your firm's needs. Should you like to discuss their capabilities in greater detail, please do not hesitate to contact me.

Sincerely,

Ann E. Reisch, CCIM, CPM, RPA
Senior Vice President